



TRANSPORT WORKERS UNION LOCAL 555

REPRESENTING THE RAMP, OPERATIONS, PROVISIONING, AND FREIGHT AGENTS OF SOUTHWEST AIRLINES
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Michelle Hornback – Wife, Friend, TWU Local 555 Grievance Administrator



It is with great sadness that we inform you that our beloved friend and Grievance Administrator Michelle Hornback passed away at Medical City Dallas Hospital with her husband James by her side.

Michelle served our Local as a Grievance Admin for over 25 years. Not a Southwest employee nor TWU 555 Member herself, Michelle fought for this Union as if she were. In fact, it is undeniable that she had a strong hand in every member receiving the best representation possible over the course of her career. Michelle approached her work with the passion of a Union member and completed it with precision and it is that precision and tenacity that brands her responsible for saving thousands of jobs and securing workers' rights for our Brothers and Sisters both current and throughout the history of our Local.

"She was the heart and soul of this office for so long and kept things together when times were tough. She will be forever missed"
President Abilio Villaverde

Michelle will be remembered as the bright shiny light in our office. A bright shiny GREEN light, for her office, adorned in pastel green could optically bring joy and optimism to anyone walking by. Compounding that with a smile and a "Hey Honey, how can I help?" will be the everlasting memory of her hopeful, helpful, and positive spirit. It was as if her office, decorated like a luscious green lawn, and the beautiful person inside was a symbol for the grass-like growth and regrowth that we all must strive for.

Grievance Admin Glenna Flippin worked with Michelle for many years, but more importantly was bonded in friendship shares:

MICHELLE HORNBACK – WONDER WOMAN – SUPER WOMAN

What can I say that will express how much she meant to me???

She helped raise her nieces and nephews... selfless

Her and James' marriage is incredible... beautiful

She will defend her family and friends furiously... scary

She knows everything... duh

When we talked on the phone, she will say "love you" every single time.... luv you tooooo

She is sooooo talented at everything!!!!... everything

She would literally give the shirt off her back to help her friends.

She gives the best hugs... one more please

Michelle's memory lives on in the hearts of those who knew and loved her. Our Local has suffered a great loss but no more than that of her family and friends. Please keep them in your thoughts during this difficult time.